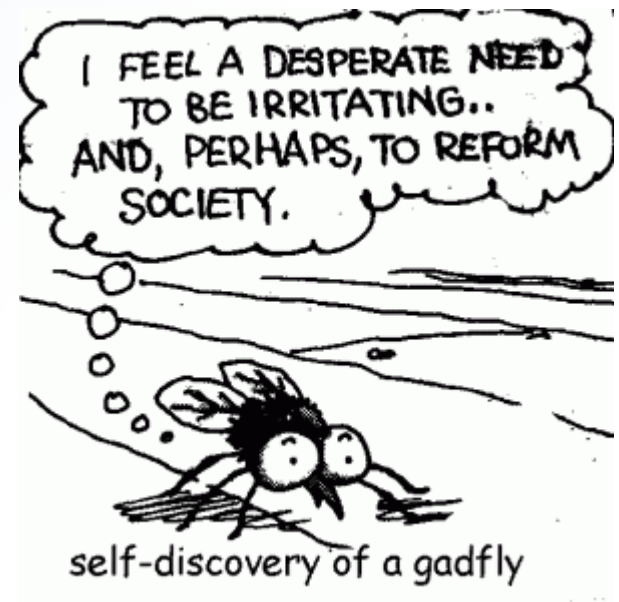


Devil's Advocate

Devil's Advocate

take a moment to ponder





The plan

- I will gripe
- Add some gripes
- Choose a gripe and discuss them in groups
- Report back new insights and any rationales or solutions



1. Federated search

The screenshot displays a library website interface. At the top, there are two navigation tabs: "Catalog" and "Articles", with "Articles" being the active tab. Below the tabs is a search bar with the text "Search" and a play button icon. To the right of the search bar is a link for "Advanced Search". At the bottom left, there is a "Back to top" link with an upward arrow. The footer is divided into two columns: "Search Tools" and "Library Links".

Catalog **Articles**

Search [Advanced Search](#)

↑ Back to top

Search Tools	Library Links
Advanced Search	Library Home
Encore Home	Research Resources
My Book Cart (0 items)	Ask a Librarian
Login	Research Guides

2. Research Guides





3. Library Jargon

Librarian
Circulation
Periodical
Catalog
Database
Reference

4. Library Databases are safe

→ Publish or Perish conundrum



5. Atriums in Libraries

Tidewater Community College/City of Virginia
Beach Joint-Use Library, opened in 2013



5. Atriums in Libraries

James B. Hunt Library, NCSU



6. Technology



Now you try...

7. ??????????

8. ??????????

9. ??????????



Pick your poison

1. Federated Search
2. Research Guides
3. Library Jargon
4. Library Databases are safe
5. Atriums in Libraries
6. Technology
7. Technology replacing librarians
8. The disappearing reference desk
9. Hard to change library website
10. Dumbing down library positions
11. Leadership issues
12. Libraries hard to change



So what's the verdict?





1. Federated search + Library Databases

group notes

- Federated search is not going away and making it harder/more complex defeats the appeal of a one-box search.
- It all depends on how you teach it – there is an opportunity to discuss how to limit results and finding credible sources
 - Show them the advanced search
- Also an opportunity to explain to research newbies that researching is about constructing an answer, not finding one (NCSU video – The Perfect Source)
- Sources are reasonably credible
- Library databases are complicated but a useful skill



6. Technology combined w/ library replaced by tech. group notes

- Is computer easier? or faster?
- b/c we can doesn't mean we should
- We as librarians are supposed to encourage others to think. Don't spoon feed the info.
- what technology won't be outdated too quickly?
- Commit it frequently
- Make them work together
- finding the right tool
 - does it add to the library?

9. Hard for libraries to control & change their websites group notes

- Website controlled by marketing department
- stalled out by institution-wide website redesign – very slow to implement
- Lost a bunch of control when Creative Services Dept. took control of website 5 years ago
- Can you teach people to scroll down
- Alternative: Many libraries using LibGuides for Library website management.

10. Dumbing down library positions + 8. Disappearing Reference Desk group notes

- Reference desk is slowly disappearing or has been
- Roving reference – some have students do it.
 - End ups being more directional than reference
- Subject liaisons offices in other parts of campus
- Students are told to make an appointment with a librarian, but many don't
- Can't take students' questions at face value – need the reference interview to pull out what they actually need (something they often don't know).
- Reference is a relationship

11. Leadership Issues group notes

- What is a leader?: can follow/be followed, persuasive, has vision, cheerleader, team builder, trust team, advocate and not micro-manage (or manage at all), good listener, know your people (abilities, potential), information sharing, ability to understand what each team member does
- distant, uninvolved leader – not personable
 - not everyone is leader material
- need to focus more on management training
- management & leadership are separate
 - leadership is innate
 - a good organization recognizes that if he doesn't have leadership skills to find help in leadership from someone who is

Citations

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I'll leave with this head scratcher:

	Call No.
Circulating Collection	HF5415.1265 .Q83 2011
y - Circulating Collection	HF5415.1265 .Q83 2011
y - Circulating Collection	HF5415.1265 .Q83 2011
y - Circulating Collection	HF5415.1265 .Q83 2011
y - Circulating Collection	HF5415.1265 .Q83 2011
rary - Circulating Collection	HF5415.1265 .Q83 2011

HF
5415.1265
.Q83
2011

	Call No.
rary - Circulating Collection	HQ799.2.I5 B68 2014
Library - Circulating Collection	HQ799.2.I5 B68 2014

HQ
799.2
.I5
B68
2014

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